

MD. SHAMSUL AKRAM

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Career Objective:

Intend to work in a challenging environment where strong sense to responsibility and commitment requires building up as a hardworking, honest and efficient ICT professional in a Reputed Organization.

Career Summary:

I am working more than two years at Bangladesh ICT Sector. I have already worked at Multiple Government Projects and organizations. At present, working as an Officer (Lab & IT) at **University of Asia Pacific (UAP)** (A Leading Private University) in Bangladesh.

Special Qualification:

- ❖ Honest & Hard working.
- ❖ Pious Man.
- ❖ Extrovert in Nature.
- ❖ Good in Team work.

ICT Skills:

- ❖ PC, Laptop, configure and Troubleshooting.
- ❖ Android Apps Development.
- ❖ WAN, MAN, WAN, Switch & Hub Configuration, Troubleshooting and Maintenance of IP PABX Systems.
- ❖ CCTV configure& Maintenance.
- ❖ Experience in OS Windows, SQL Server Base Desktop, Laptop, Hardware & Troubleshooting.
- ❖ Software Installation, Monitoring & Maintenance.
- ❖ Knowledge of network & infrastructure.
- ❖ Scanner, Photocopier & Any Printer Operating, Configure & Troubleshooting.
- ❖ Data recovery and disaster management.
- ❖ Data Backup & Restore & Anti-Virus Security Management.
- ❖ Good Knowledge about MS office (English, Bengali, Unicode/Avro).
- ❖ Basic Knowledge of Graphics Design (Adobe Photoshop, Adobe Illustrator).
- ❖ Updating inventory of all hardware and software, maintenance.
- ❖ Basic Knowledge of Linux OS (RHEL-6.5, ubuntu).
- ❖ MIS Reporting.
- ❖ ERP Software Develop and Maintenance.
- ❖ Knowledge of Database Management System.
- ❖ Knowledge of Server & Data center.
- ❖ Outlook/mail client Configure & Mail Backup.
- ❖ Knowledge of College Management Software (Data Entry, Update, Bulk Messaging etc).
- ❖ Sound Knowledge of Website Development (online/offline) using cpanel/Filezilla.
- ❖ Multimedia Projector Operate & Troubleshooting.
- ❖ Event Coverage/Photography.

My Strength:

- ❖ Skilled in goal setting, planning and motivating people in achieving their goals.
- ❖ Good in generating new ideas.
- ❖ Enjoy working under pressure and eager to learn.
- ❖ Good and cooperative in team work.
- ❖ Strong maintainer of punctuality.

Interest:

Interested about travelling, music, watching movie/drama, play/enjoy game, getting something new experience, Social Networking, Blogging etc.

Employment History:

1. Officer (Lab & IT) (November 01, 2017 - Continuing)

University of Asia Pacific (UAP)

University Location: 74/A, Green Road, Farmgate, Dhaka-1215

Department: Electrical & Electronic Engineering (EEE), Computer Laboratory/IT

Duties/Responsibilities:

- ✓ Supervision and Assistance Practical Classes in Computer Laboratory.
- ✓ PC, Laptop, Switch, Router, Printer configure and Troubleshooting.
- ✓ Outlook/mail client Configure & Mail Backup.
- ✓ Operate & Troubleshoot 3D printer.
- ✓ All kinds of departmental IT Support.

2. Officer (Lab & IT)(April 01, 2016 - October 31, 2017)

Uttara University

University Location: H-4, R-15, Sector-6, Uttara, Dhaka-1230

Department: English/IT

Duties/Responsibilities:

- ✓ Supervision and Assistance Practical Classes in Computer Laboratory.
- ✓ PC, Laptop, Switch, Router, Printer configure and Troubleshooting.
- ✓ Outlook/mail client Configure & Mail Backup.
- ✓ CCTV Configure & Maintenance.
- ✓ Website updating.
- ✓ IT Support.

3. IT Officer (December 15, 2015 - March 30, 2016)

Walton GROUP

Company Location: Motijheel, Dhaka-1000.

Department: Plaza/IT

Duties/Responsibilities:

- ✓ PC, Laptop, Switch, Router, Printer configure and Troubleshooting.
- ✓ Outlook/mail client Configure & Mail Backup.
- ✓ CCTV Configure & Maintenance.
- ✓ Point of Sales (POS).
- ✓ Deals with Customers.
- ✓ Marketing & Corporate Sales (IT Products).
- ✓ Banking/Money Transaction.
- ✓ IT Supports

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
BSc. in Engineering in CSE	Computer Science and Engineering (CSE)	Prime University	Thesis	-	-
Diploma in Engineering in Computer	Computer	Rangpur Polytechnic Institute	CGPA: 3.37 out of 4	2015	4 Years
SSC	Humanities	Kamar Jani Merchant's High School	GPA: 4.88 out of 5	2011	2 Years

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Mobile Apps Development	Android Apps Development	BITM	Bangladesh	Dhaka	01/04/18 to 30/06/18	3 Months
Industrial Attachment(Intern)	Hardware And Network Administration using Windows and Linux	Flora Telecom Limited	Bangladesh	Gulshan-2	01/06/15 to 30/11/15	6 months
Database Program	Database Program	Rainbow IT Source	Bangladesh	Rangpur	01/07/14 to 30/09/14	3 Months
Web Design & Development	Web Design & Development	Rainbow IT Source	Bangladesh	Rangpur	01/04/14 to 30/06/14	3 Months
Basic Networking	Basic Networking	Rainbow IT Source	Bangladesh	Rangpur	01/01/14 to 30/03/14	3 Months
Hardware Maintenance	Hardware Maintenance	Rainbow IT Source	Bangladesh	Rangpur	01/01/13 to 30/06/13	6 Months
OS & Office Program	OS & Office Program	Rainbow IT Source	Bangladesh	Rangpur	01/08/11 to 30/10/11	3 Months

Professional Qualification:

Certification	Institute	Location	From	To
Chinese Language	Institute of Modern Language, University of Dhaka	University of Dhaka	February 1, 2018	July 20, 2018
Hardware And Network Administration	FLORA TELECOM LIMITED	Gulshan-2,Dhaka	June 1, 2015	November 30, 2015

Career and Application Information:

Looking For	: Mid-Level Job
Available For	: Full Time
Preferred Job Category	: IT/Telecommunication , Educational Sector
Preferred District	: Anywhere
Preferred Country	: Japan, United Kingdom, United States, Singapore, China, Sweden
Preferred Organization Types	: Telecommunication, IT Enabled Service, ISP, Computer Hardware/Network Companies, Engineering Firms, Immigration & Education Consultancy Service, Mobile Accessories, Satellite TV, Electric Wire/Cable, Web Media/Blog, Universities, E-commerce etc.

Specialization:

Fields of Specialization	Description
Programming , Web Design & Development, Mobile Apps Development	<ul style="list-style-type: none">• C/Turbo C/ C++• Java• Android Apps Development• HTML/DHTML• CSS• JavaScript• MS SQL Server/SQL• PHP• Photoshop/Illustrator

Extra-Curricular Activities:

- ❖ Rover Scouting.
- ❖ Debating.
- ❖ Petty Speaker.
- ❖ Programming.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High
Chinese	High (pinyin)	Medium (pinyin)	High (pinyin)
Hindi	Low	Low	High
Arabic	Medium	Low	Low

Personal Details :

Father's Name : Md. Shahid Ul Alam
Mother's Name : Most. Jaba Begum
Date of Birth : December 31, 1994
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
National Id No. : 505 547 8183
Religion : Islam
Permanent Address : C/O: Md. Shahid Ul Alam, Vill: Karai Bari, P.O: Kamarjani PS: +Dist: Gaibandha.
Current Location : Dhaka, Bangladesh.

Reference (s):

Reference: 01

Name : Md. Masum Howlader
Organization : University of Asia Pacific (UAP)
Designation : Assistant Professor
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Relation : Professional

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